



Resident Benefits Package & Info



A Leading **Austin Property Management** Company

At **Stone Oak Property Management**, all of our residents get a rewarding experience for their time spent in our properties!



No-Hassle, Self Move-In

No need to pick up keys! On your move in day you'll receive an email with a lock box code to access your new residence.



Welcome Home Gift Bag

Enjoy a welcome bag with some gifts/items and snacks to help make your new rental feel like home!



Utility Concierge

Remove the hassle of setting up your utilities for your new home - we'll coordinate it for you! When you sign your lease we will set you up with ONE point of contact for all of your home's utilities.



Filter Delivery Service

Changing your A/C filter is as easy as opening your front door! this service helps you save up to \$250/year and possibly reduces the frequency and hassle of repairs.



Online Portal for Residents

Access your lease and other documents and easily pay your rent online with 24/7 access to our online portal.



Renters Insurance

\$100,000 liability coverage, \$10,000 resident belongings, and \$1,000 additional living expenses, among other items are covered by default enrollment through the RBP.. Options to increase coverage or provide proof of 3rd party insurance are available. Details available under Tenant Resources on our website.



\$1M in Identity Protection

As a tenant of Stone Oak Property Management you have up to \$1 million dollars in identity protection.



Home Buying Assistance

For those who want to move onto homeownership, we'll help you get there with a \$1,000 housing credit when you purchase through Stone Oak!



Build Your Credit History

Renting from Stone Oak allows residents to build their credit! Your credit report will improve with your on-time rental payments every month!



Resident Rewards Program

Rent day is now REWARDS day! Every time you pay rent on time, you'll get points towards gift-cards and exclusive discounts you can use to save up to \$4,500/year on expenses.



NSF Fee, Late Fee & Trip Fee Waivers

Receive a one-time fee waiver for an NSF incident up to \$50, a one-time late fee waiver up to \$200, and one-time trip fee waiver to waive the cost of having our team visit your location for a missed appointment - up to \$100.



24/7 Maintenance Coordination

Maintenance emergencies happen, and most seem to happen after hours. Our maintenance team is available to help online or by phone 24/7!

Terms and Conditions Apply. Program benefits and requirements are subject to change.